

**MIDWEST PHONE BANKING
MENU OPTIONS
8/2016**

- The System will default to voice menus but you may press 1 to use touch menus
- The System will prompt you for Member Number and PIN when entering the Sub Menus
- At any time during the menus you may press 3* to return to the Main Menu
- At any time you may press 9* to transfer to another accounts ID

Main Menu:

Sub Menu:

Action:

1. Account Information

1. Account Balance

-Select Account Type

- 1. - Checking-available & current balance, APY, last deposit date & amount
- 2. – Savings-current balance, maturity date, dividend rate, last dividend date and amount
- 3. – CD/IRA-current balance, maturity date, dividend rate, last dividend date and amount
- 4. - Loans-current balance, rate, next payment date, loan payoff amount.

2. Account Transaction History

-Select Account Type

- 1. - Checking-all trans, recent 5 trans, withdrawals, deposits, ATM trans, check #, dollar amount, trans date
- 2. – Savings-all trans, recent 5 trans, deposit (includes dividends), amount, trans date
- 3. – CD/IRA-all trans, recent 5 trans, deposit (includes dividends), amount, trans date
- 4. - Loan-all trans, recent 5 trans, payments, advance amounts, trans date

3. Future dated transactions

-Hear ACH transactions (Warehoused transactions)

-Hear Scheduled Funds Transfers (does not include EFT records)

3* Main Menu

-Go to Main Menu

2. Account Change/Mgmt Menu

1. Card Services

-Deactivate or Report Card Lost or Stolen (Visa Debit/ATM Cards)

2. Change PIN(phone banking)

-Say or enter PIN one digit at a time

3* Main Menu

-Go to Main Menu

3. Funds Transfer Activities	<ul style="list-style-type: none"> 1. Transfer funds immediately 2. Schedule funds transfer 3. Hear existing scheduled transfers 4. Delete a scheduled transfer 3* Main Menu 	<ul style="list-style-type: none"> -Various menus to do fund transfers <ul style="list-style-type: none"> - Inter-account transfers, member to member transfers, schedule future transfers -Menus to schedule fund transfers (does not include EFT records) -Menus to list setup fund transfers (does not include EFT records) -Menus to delete a scheduled transfer (does not include EFT records) -Go to Main Menu
4. Interest Rates	<ul style="list-style-type: none"> 1. Which category savings or checking 	<ul style="list-style-type: none"> -Select which one to hear
5. Stop Payments Activities	<ul style="list-style-type: none"> 1. Stop a Payment 2. Inquire on my stop payments 3* Main Menu 	<ul style="list-style-type: none"> -Setup a stop payment by specific # or range -Hear a list of stop payments -Go to Main Menu
6. Share or Loan Withdrawal	<ul style="list-style-type: none"> 1. Select account type to withdrawal from 	<ul style="list-style-type: none"> -Menus to withdrawal fund
7. Merchant Check Verification	<ul style="list-style-type: none"> 1. Enter Account #, \$ Amount & check # 	<ul style="list-style-type: none"> -Tells whether item will clear at this time
8. Payments	<ul style="list-style-type: none"> 1. Make a loan payment to loan accounts 	<ul style="list-style-type: none"> Steps you thru making an online loan payment