- The System will default to voice menus but you may press 1 to use touch menus
- The System will prompt you for Member Number and PIN when entering the Sub Menus
- At any time during the menus you may press 3* to return to the Main Menu
- At any time you may press 9* to transfer to another accounts ID

Main Menu: Sub Menu: Action:

1. Account Information 1. Account Balance -Select Account Type

1. - Checking-available & current balance, APY, last deposit date & amount
2. - Savings-current balance, maturity date, dividend rate, last dividend date and amount
3. - CD/IRA-current balance, maturity date, dividend rate, last dividend date and amount
4. - Loans-current balance, rate, next payment date, loan payoff amount.

2. Account Transaction History -Select Account Type

1. - Checking-all trans, recent 5 trans, withdrawals, deposits, ATM trans, check #, dollar amount, trans date
2. - Savings-all trans, recent 5 trans, deposit (includes dividends), amount, trans date
3. - CD/IRA-all trans, recent 5 trans, deposit (includes dividends), amount, trans date
4. - Loan-all trans, recent 5 trans, payments, advance amounts, trans date

3. Future dated transactions -Hear ACH transactions (Warehoused transactions)
3* Main Menu -Hear Scheduled Funds Transfers (does not include EFT records)

2. Account Change/Mgmt Menu 1. Card Services -Deactivate or Report Card Lost or Stolen (Visa Debit/ATM Cards)
2. Change PIN(phone banking) -Say or enter PIN one digit at a time
3* Main Menu -Go to Main Menu
3. Funds Transfer Activities
1. Transfer funds immediately
   - Various menus to do fund transfers
     - Inter-account transfers, member to member transfers, schedule future transfers
2. Schedule funds transfer
3. Hear existing scheduled transfers
4. Delete a scheduled transfer
3* Main Menu
   - Menus to schedule fund transfers (does not include EFT records)
   - Menus to list setup fund transfers (does not include EFT records)
   - Menus to delete a scheduled transfer (does not include EFT records)
   - Go to Main Menu

4. Interest Rates
1. Which category savings or checking
   - Select which one to hear

5. Stop Payments Activities
1. Stop a Payment
2. Inquire on my stop payments
3* Main Menu
   - Setup a stop payment by specific # or range
   - Hear a list of stop payments
   - Go to Main Menu

6. Share or Loan Withdrawal
1. Select account type to withdrawal from
   - Menus to withdrawal fund

7. Merchant Check Verification
1. Enter Account #, $ Amount & check #
   - Tells whether item will clear at this time

8. Payments
1. Make a loan payment to loan accounts
   - Steps you thru making an online loan payment