



Mobile Banking Enrollment Help

Our mobile banking service makes it easier and faster to do all of your banking conveniently on-the-go and from any mobile device. Our mobile banking solutions include:

- MWA Mobile app
- Mobile Banking through our website on your mobile device
- SMS (Text Message) banking

For our members with a smartphone, we have a dedicated application for iOS, Android, Blackberry, and Palm devices. You may also use our mobile banking service without downloading our app by visiting our website (www.mwafcu.org) on your mobile device. SMS banking is available for all phones and can be setup through our mobile website or mobile app.

Tips

- If you have logged into Mobile Banking from 3 or more devices you may be prompted with a PIN challenge to confirm your identity. A PIN will be sent to your default email address and must be retrieved and entered before you will be allowed to continue using Mobile Banking.
- Mobile Banking requires that users have Internet Banking setup on their account as it shares the same login information. Therefore, if your Internet Banking user ID is frozen then your access to Mobile Banking will also be unavailable. If your account is frozen, please call us at 1-800-348-4738.

MWA Mobile Application

Step 1

To download our mobile app, visit either the App Store (iOS) or the Google Play store (Android). Search for "MidWest America FCU" and download the app to your mobile device.

Step 2

Once downloaded, open the MWA Mobile app. Use your Internet Banking username and password to sign into your account (you must be already enrolled in our Internet Banking service to use Mobile Banking).

Step 3

Agree to our Terms & Conditions and you are now enrolled in Mobile Banking! Use this app to send and receive secure messages, view account history, analyze spending patterns, transfer funds, or find branch and ATM locations.

Mobile Banking via www.mwafcu.org

Step 1

Visit our website at www.mwafcu.org on your mobile device. Your device will automatically connect to our mobile-optimized website.

Step 2

Use your Internet Banking username and password to sign into your account (you must be already enrolled in our Internet Banking service to use Mobile Banking).

Step 3

Once signed in, you may use this service to send and receive secure messages, view account history, transfer funds, enroll in SMS (Text Message) Banking, setup SMS alerts, or find branch and ATM locations.

SMS (Text Message) Banking via www.mwafcu.org

Step 1	Visit our website at www.mwafcu.org on your mobile device. Your device will automatically connect to our mobile-optimized website.
Step 2	Select #1. Mobile Banking
Step 3	Use your Internet Banking username and password to sign into your account (you must be already enrolled in our Internet Banking service to use Mobile Banking).
Step 4	On the Mobile Banking homepage, select #6. SMS Settings .
Step 5	Select #1. Add a mobile number and agree to the Terms & Conditions. Enter the mobile phone number and tap Continue .
Step 6	A verification code will be sent to the mobile phone number provided. Once received, enter the code for verification.
Step 7	You are now enrolled! A welcome message will be sent to the mobile phone number with menu options for SMS Banking. You may register up to 3 mobile phone numbers for your account.

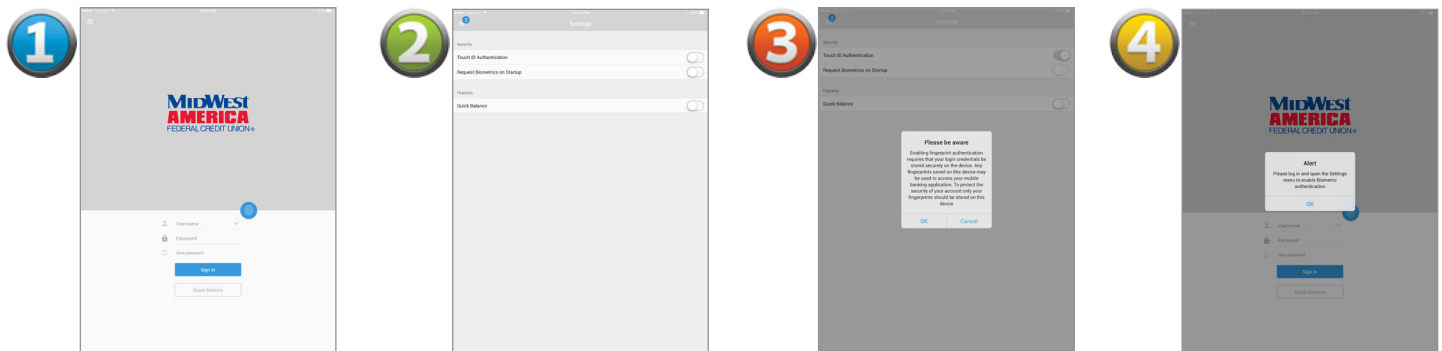
Please note that the Credit Union will never ask for your account number or other personally identifying information via SMS banking.

Additional Mobile Banking Features

Fingerprint Authentication

An additional layer of security to your account that allows for a quick, simple login process.

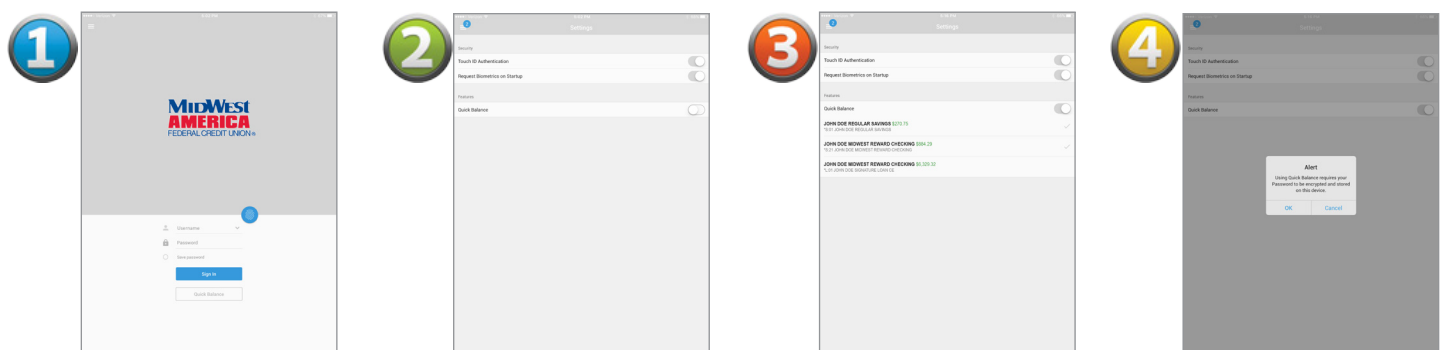
- Step 1** Open the MWA Mobile app on your mobile device and sign in.
- Step 2** Open Settings from the side menu.
- Step 3** Tap the **Touch ID/Fingerprint Authentication** toggle switch to **ON**. Read the conditions and select **OK** for authorization.
- Step 4** Sign on with your username and password to complete the fingerprint authentication setup.



Quick Balance

Displays the balance of previously selected accounts on the app homepage without requiring you to login.

- Step 1** Open the MWA Mobile app on your mobile device and sign in.
- Step 2** Open Settings from the side menu.
- Step 3** Turn on **Quick Balance** and select the accounts that you would like displayed.
- Step 4** Sign out of your account and return to the Login screen. Tap **Quick Balance** to view the balance of your selected shares.



Card Control

Allows you to temporarily disable your card or report your card lost/stolen.

Step 1

Sign in to the MWA Mobile app on your mobile device and tap on the **Card Controls** button from the side menu.

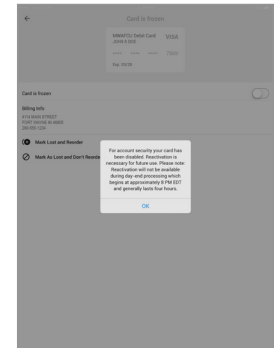
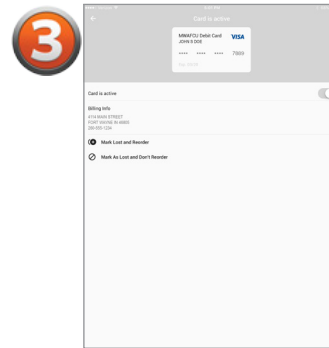
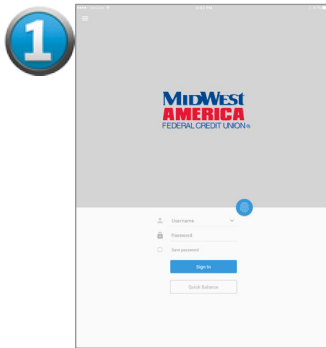
Step 2

Your MWA cards will be displayed. Tap a card to view available options.

Step 3

There are two options available:

- Use the toggle switch on your card to temporarily disable that card.
- Report your card lost and reorder a new card with the *Mark lost and reorder* button. Or select *Mark as lost without reordering* if you would like to wait to order a replacement.



Bill Pay

Access your MidWest Bill Pay account inside Mobile Banking.

Step 1

You must register for MidWest Bill Pay through Internet Banking before using mobile Bill Pay. Visit <https://banking.mwafcu.org/login>. If you are not already registered, you will be prompted to do so within the app.

Step 2

Once registered, sign in to the MWA Mobile app on your mobile device and tap on the **Bill Pay** button from the side menu.

